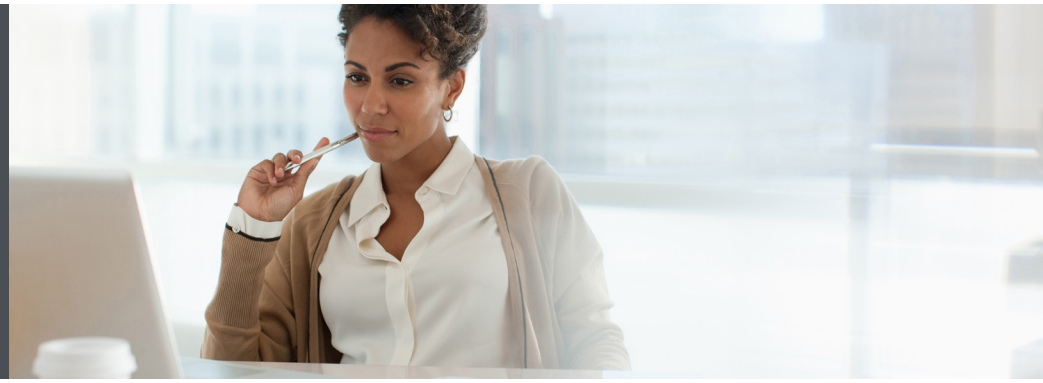




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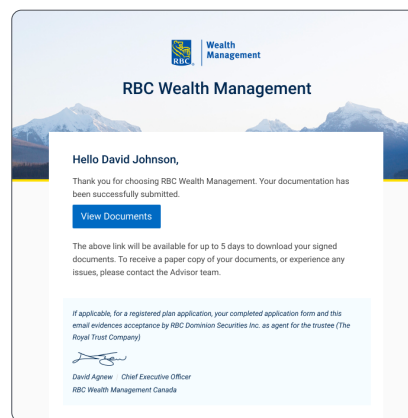


# Signing your account documents electronically

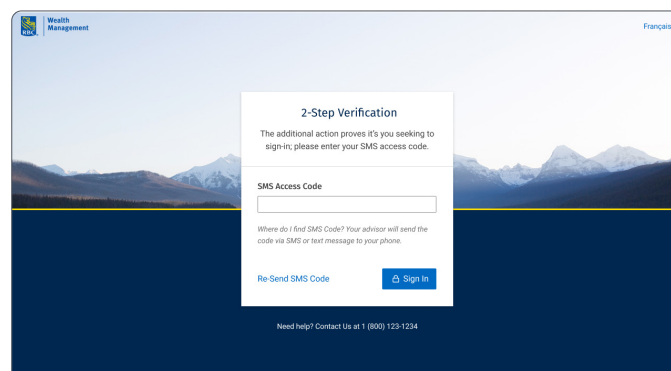
## Step-by-step guide

Sign your account documents quickly and securely from the convenience of your computer or mobile device. Here's how:

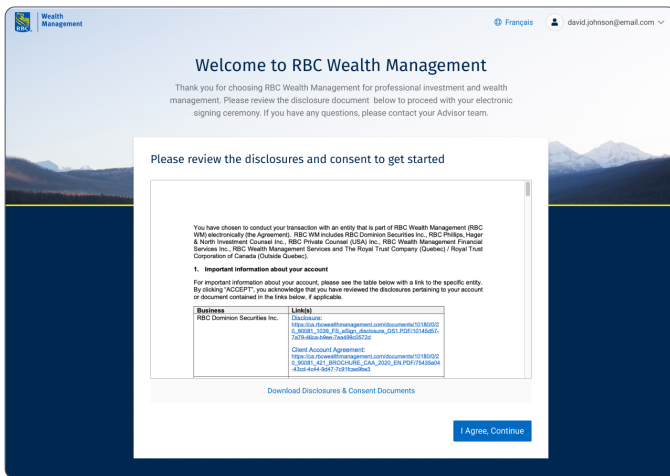
1. Open the email you have received from RBC ([do-not-reply@esign.rbc.com](mailto:do-not-reply@esign.rbc.com)) advising you when you have documents ready for your electronic signature. Click on the blue box, "View Documents," in the email.



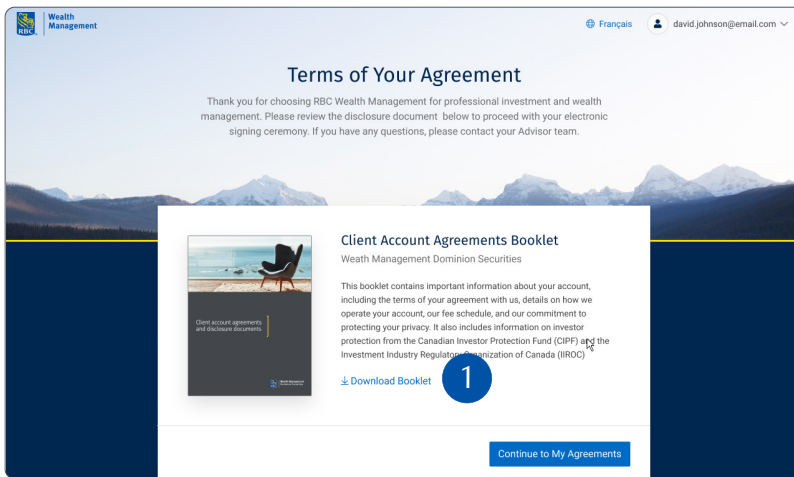
2. Enter the six-digit SMS code that you have just received by text message on your mobile device, then click "Sign In."



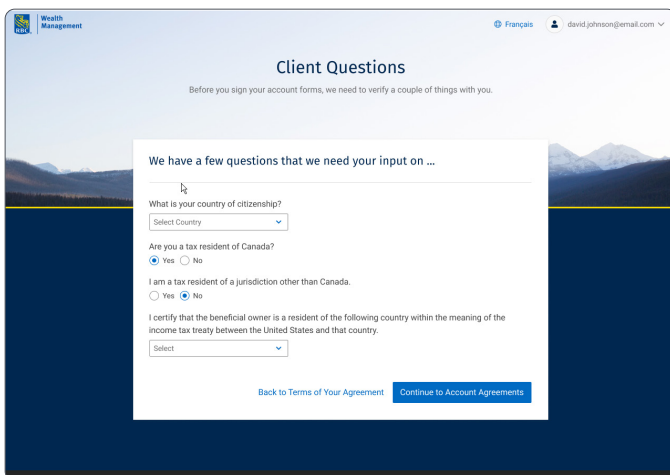
3. Review the important disclosures, scroll to the bottom, then select “I Agree, Continue.”



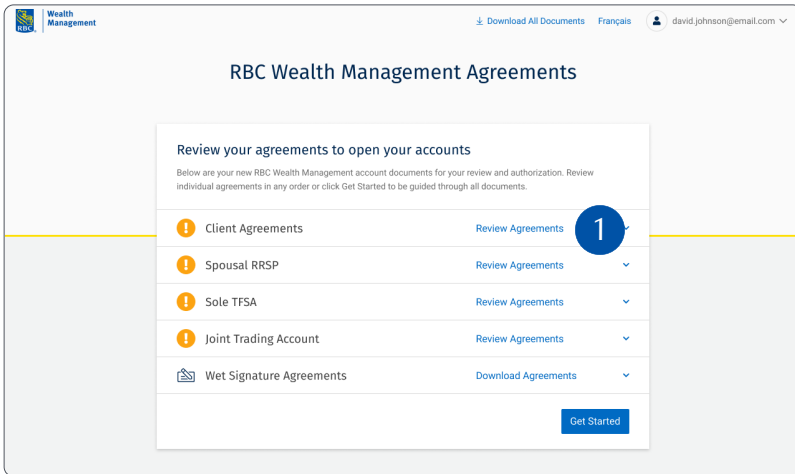
4. Download (1) your client account agreements, then click on “Continue to My Agreements.”



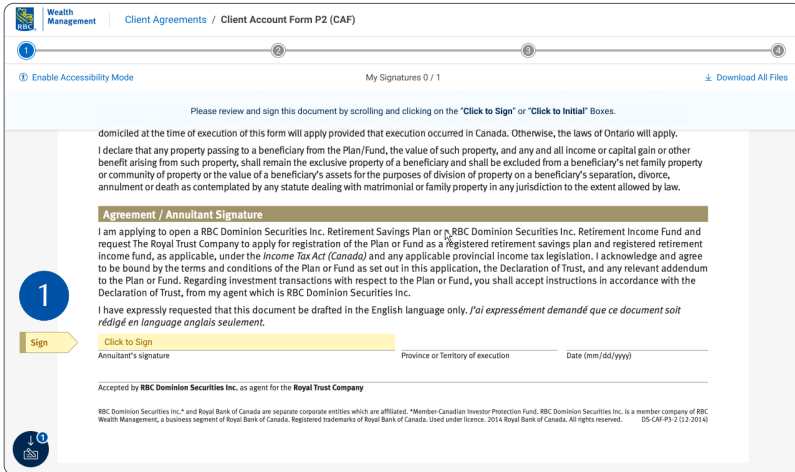
5. Next, we ask that you provide us with some information that will assist in completing important tax forms required for your account.



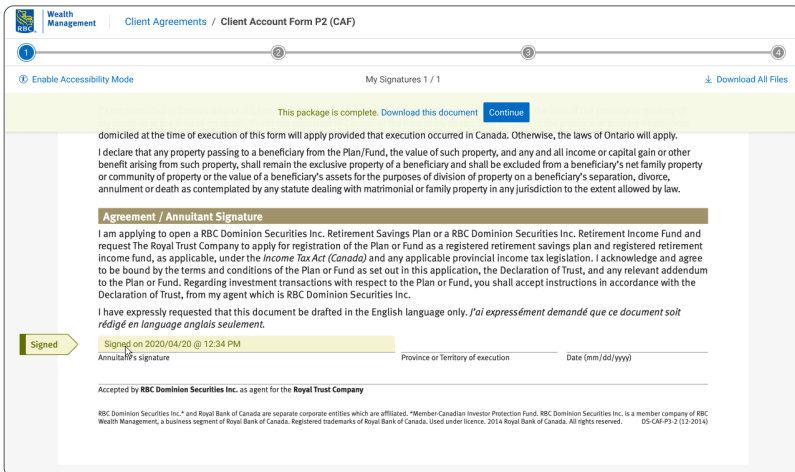
6. Review each of the agreements requiring your signature to ensure they are accurate and complete (1).



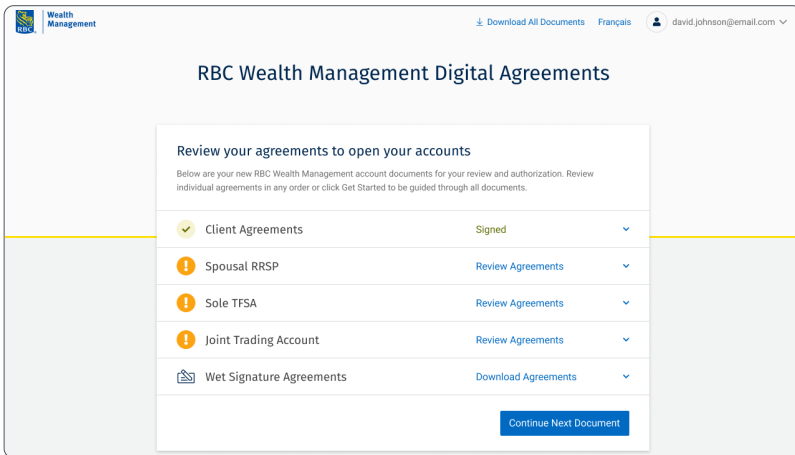
7. Where indicated, simply click to sign or initial (1).



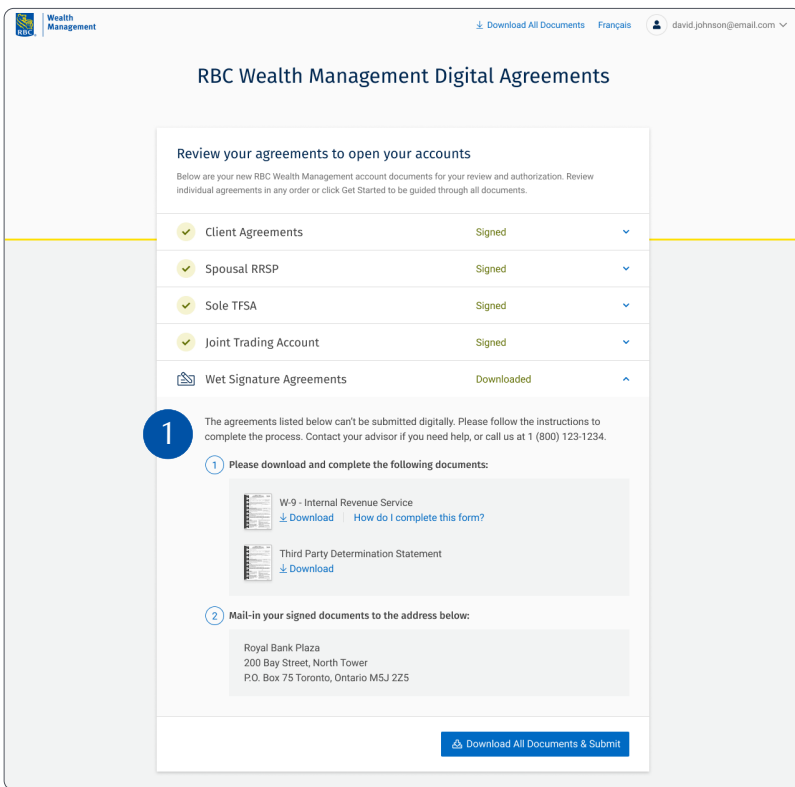
8. The tab text will turn green, and show the time and date, once you have successfully signed or initialed.



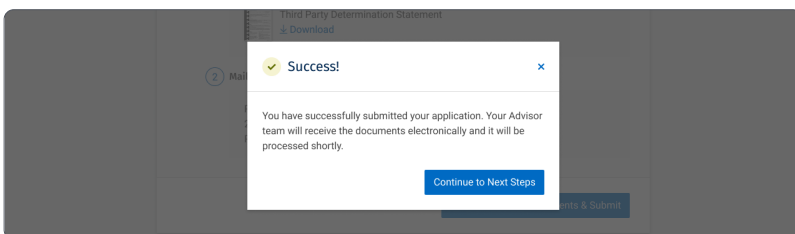
9. If you have more than one document to sign, select “Continue Next Document” until all of your documents are signed.



10. Download and complete any documents that cannot be completed electronically (1). Then, click “Download All Documents & Submit” at the bottom right.



11. You're almost there! Click on “Continue to Next Steps.”



- 12. Feel free to review our CEO’s message about the level of service you can expect from us, then click on “Continue to Next Step.”

The screenshot shows an email interface with the RBC Wealth Management logo in the top left. The header includes a language selector for 'Français' and a user profile for 'david.johnson@email.com'. The main content is a welcome message from David Agnew, Chief Executive Officer of RBC Wealth Management Canada. The message includes a photo of David Agnew and a signature. Below the message are four service categories: 'Planning your future', 'Protecting your wealth', 'Creating your legacy', and 'Connecting you to RBC services'. At the bottom right, there are 'Back' and 'Continue to Next Step' buttons.

- 13. You are done! If you wish, download the PDF welcome guide that contains information on how to read your account statements and sign in to your secure client website (1). When you’re ready, click on “Sign Out.”

The screenshot shows a confirmation page with a mountain landscape background. The main heading is 'Congratulations, you're done!'. Below it, text states that digital agreements are authenticated and sent to the Advisor Team. A 'Sign Out' button is centered. A white box on the left contains a booklet titled 'Welcome to RBC Dominion Securities' with a 'Download Booklet' link and a circled '1' next to it.

If at any time while signing your documents, you have any questions or need assistance, please feel free to reach out to your Investment Advisor team.

### Minimum Requirements

#### Operating Systems

- Microsoft Windows 7, 8, 8.1, 10  
(except touch-screen devices)
- Mac OS X

#### Mobile Devices

- iOS
- Android
- Windows

#### Browsers (*cookies must be enabled*)

- Internet Explorer 11
- Edge
- Chrome
- Firefox
- Safari



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